

Hosted PBX

Primus Hosted PBX is a cloud-based, business phone system that gives you control.

We manage and configure your Hosted PBX to your specific business needs, allowing you to focus on growing your business rather than spending valuable time and money on a phone system.

With HPBX, your business easily connects offices across the country and unites home based telecommuters, road warriors, and mobile employees on **one simple to use phone system**. And with programmable extension dialing, Hosted PBX eliminates the need for costly long distance bills for all of your internal company calling.

With Hosted PBX, you're in control

- Unify your communications
- Add phones simply and inexpensively
- Staff can work anywhere
- Fully managed with advanced features

Increase Productivity

HPBX provides vital access for all employees regardless of their geography and enables them to manage their communications effectively. In addition, your costly IT resources are now focused on their job, not your phone system.

You'll benefit from:

- Over 50 calling features for every employee at no extra cost
- Unified Messaging to ensure you never miss another important call
- Find Me / Follow Me
- Auto Attendant (IVR)
- Advanced Hosted Call Centre

Your Phone System is our business

When you buy Hosted PBX from Primus we supply you with everything that you need to run your communication needs in your business. We supply you with the phones, switches, routers, and more to get you up and running. You're also buying a phone system that Primus manages, meaning you won't have the headache or expense of costly upgrades.

WHAT'S INCLUDED

- Power over Ethernet (PoE) switches
- Routers
- Dedicated Private network access
- Choice of full HDVoice Phones
- Choice of Mobile or Desktop Softphones
- Full feature set with every possible feature included
- 24x7 portal access

POWERFUL OPTIONS

- Auto Attendant (IVR)
- Hosted Call Centre

Primus Hosted PBX fully supports



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1-888-502-8380 | primus.ca/hpbx | *Get the Personal Touch*

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BUSINESS SERVICES

The Primus Difference

Primus Hosted PBX is more than a phone system, it's a way to effectively manage your business, improve productivity, and cut operating costs. On top of that, Hosted PBX provides you with the ability to control how your calls are answered without having to be physically connected to the office.

In addition, Primus Hosted PBX supports Polycom HD Voice delivering exceptional sound with outstanding quality, better comprehension and more productive conference calls.



**YOU CHOOSE HOW TO MANAGE YOUR CALLS.
ANYWHERE, ANYTIME.**

Scalability

As your business evolves, so does your Hosted PBX phone system. It's infinitely scalable so your Hosted PBX goes from 5 to 500 or more phones with no worries. You can add locations, add users, or expand your Call Centre at any time. Hosted PBX is right-sized for your business now and in the future.

Flexibility

Business needs change quickly and your phone system should be able to change to meet those needs. With Primus Hosted PBX you'll not only have 24x7 access to administer those changes in a web portal, but you'll also have the control over your Auto Attendant and Call Centre. Hosted PBX also gives you the control to allow employees to work from home or on the road with flexible telecommuter support and amazing mobility integration.

Reliability

Primus Hosted PBX is always delivered over a Private and Dedicated circuit at no extra cost to you. This allows us to **Guarantee Quality of Service**, meaning you'll not only receive the best sound through HDVoice but you'll also never have to worry about jitter, latency, or packet loss. To further protect your business continuity we have a number of disaster recovery features that come standard. This ensures that your calls are answered by someone every time.

Cost Savings

Phone systems can be expensive, but they don't have to be. With Primus Hosted PBX you'll be able to save your capital and reinvest it back into growing your business. We help you avoid capital expenditures and ensure you have a predictable monthly cost to your service. No more maintenance. No more costly system overhauls. No more buying hardware or software that is obsolete before you reap the benefits. Primus Hosted PBX removes all those burdens so you can focus on what your business does best.

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